

KPS CONSULTING

“Building an Access Bridge in Technology and Telecommunications”

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December 20, 2002

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Ex Parte Letter, CC Dkt. 98-67

Dear Ms. Dortch:

Per the request of individuals in the Disability Rights Office of CGB, Communication Services for the Deaf (CSD) is submitting the following information to be included in the Commission's docket on telecommunications relay services.

The following are statistics on Hearing Carryover (HCO) and Speech-to-Speech (STS) inbound calls for all states to which Sprint provided relay services during the months of October and November, 2002. Note that Sprint presently handles 60+% of all TRS calls in the nation. At present, when combined, HCO and STS calls comprise only 0006% of all TRS calls handled by Sprint.

REGULAR TRS CALLS

OCTOBER

HCO Inbound calls: 1216
Total TRS Inbound calls: 2193378

NOVEMBER

HCO Inbound calls: 1155
Total TRS Inbound calls: 2066838

SPEECH-TO-SPEECH CALLS

OCTOBER

Total Inbound calls: 2804

NOVEMBER

Total Inbound calls: 2882

Please let us know if you need further clarification on these numbers.

Sincerely,

/s/

Karen Peltz Strauss
CSD Consultant

cc: Margaret Egler
Thomas Chandler
Janet Sievert
Gregory Hlibok